A1 Product Purchase Terms

Updated 12 October 2026

Company: 2Be VIP LLC, Sharjah Media City (SHAMS), United Arab Emirates
License No.: 2644161.01 | Formation No.: 2644161

These Purchase Terms apply to the Cambridge EVOLVE Digital A1 package: 18 months of digital access and 20 live lessons over 4 weeks. They govern purchase and use of this package.

1 Relationship to Referral Member Terms

1.1 Purchase is made through a registered account. Registration is completely free, with no fees or bank card required. Buying the package and participating in the separate referral programme are optional; referral activity is governed by the Member Terms.

1.2 These Purchase Terms cover only the Product purchase and use. If there is a conflict between these Purchase Terms and the Member Terms, these Purchase Terms control for the Product purchase and use, and the Member Terms control for membership and referral activity.

2 Acceptance (Click-to-Accept)

2.1 By clicking “I Agree”, completing payment, or using any Product, you accept these Purchase Terms and any referenced policies (Privacy Policy, Code of Conduct, Scheduling Rules).

2.2 You consent to electronic records and electronic acceptance having the same legal effect as a handwritten signature.

3 What You Are Buying

3.1 Digital access. You purchase 18 months of access to Cambridge EVOLVE Digital A1 on Cambridge One from product activation. Self-study can begin immediately after activation. This purchase covers A1 only.

3.2 Live lessons. The package includes 20 live group lessons on the 2Be.Vip platform over 4 weeks, with 5 lessons per week. We will notify you when seat booking opens; your schedule is confirmed during booking. Digital access does not extend the live lesson programme.

3.3 Access is personal. Your Product is licensed for your personal use (and/or your child’s use where applicable) and is not transferable or shareable.

4 Pricing, Payment, and Taxes

4.1 Pricing is shown at checkout. You authorize the Company (and its payment processors) to charge the full amount shown.

4.2 Taxes, bank fees, and exchange fees (if any) are your responsibility unless stated otherwise at checkout.

5 No Refunds; Chargebacks; Exceptions Required by Law

5.1 All sales are final. Once a digital Product is purchased or activated, it is non-refundable and non-exchangeable.

5.2 Live lessons and packages are non-refundable. Missed lessons are handled under the Scheduling Rules in Section 6.

5.3 Chargebacks. If you file a chargeback or payment dispute, the Company may suspend access while investigating. If the dispute is resolved in the Company's favor, you must reimburse the Company for any chargeback fees and costs.

5.4 Mandatory-law exception. Nothing in these Purchase Terms limits any refund or remedy that cannot be excluded under applicable law.

6 Live Lesson Scheduling, Attendance, and No-Show Rules

6.1 Scheduling. After registration, book through your account when booking is available. We will notify you when live lesson seat booking opens. Time slots depend on seat and teacher availability and are confirmed during booking.

6.2 No-show / late arrival. If you do not attend, or you arrive late, the lesson may be marked as used and will not be refunded or reissued.

6.3 Teacher or system issues. If a lesson fails due to Company-side technical issues or teacher unavailability, the Company will offer a make-up session or credit, as determined by the Company.

7 Recording of Live Lessons (Consent)

7.1 Recording. Live lessons may be recorded (audio/video/screen) for quality assurance, training, program development, and dispute resolution.

7.2 Consent. By attending a live lesson, you consent to recording and to the Company's internal use of recordings for the purposes above.

7.3 Your recordings prohibited. You must not record, screen-capture, stream, or share live lessons without prior written consent from the Company and all participants.

8 Code of Conduct (Zero Tolerance)

You must behave respectfully in all classes, chats, groups, and communications.

No harassment, bullying, hate speech, threats, profanity, or abusive language.

No discrimination based on nationality, race, religion, gender, disability, or any protected characteristic.

No sexual content, inappropriate messages, or any content involving minors that is unsafe or inappropriate.

No disruption of lessons, spamming, trolling, or repeated interruptions.

No sharing of other students' personal data or contacting them outside the Platform without consent.

8.1 Enforcement. The Company may remove you from a lesson, suspend your account, or terminate Product access immediately for any violation.

8.2 No refund for violations. If access is suspended or terminated due to your conduct or violations, you forfeit remaining access and have no right to a refund (to the maximum extent permitted by law).

9 Intellectual Property (No Sharing)

9.1 All content (videos, PDFs, exercises, recordings, trademarks) is owned or licensed by the Company or its content providers and is protected by intellectual property laws.

9.2 You may not copy, distribute, resell, upload, or publicly share any Product content or recordings.

9.3 The Company may use technical measures to detect sharing or misuse and may suspend access if misuse is suspected.

10 Children / Family Use

10.1 If you buy a Product for a child, you represent you are the parent/legal guardian (or have permission) and you consent on the child's behalf.

10.2 You are responsible for the child’s conduct and compliance with these Purchase Terms during lessons and Platform use.

11 Disclaimers

11.1 No learning-result guarantee. The Company does not guarantee specific outcomes, test scores, fluency, or results. Progress varies.

11.2 Technology. Access may be affected by your device, internet connection, or third-party services.

12 Suspension and Termination

12.1 The Company may suspend or terminate Product access for fraud, policy violations, abuse, chargeback risk, security issues, or legal/regulatory reasons.

12.2 On termination for your breach, remaining access is forfeited and no refund is due (to the maximum extent permitted by law).

13 Limitation of Liability

13.1 To the maximum extent permitted by law, the Company is not liable for indirect or consequential losses (including lost profits or lost opportunities).

13.2 To the maximum extent permitted by law, the Company’s total liability relating to a Product is limited to the amount you paid for that Product.

14 Governing Law; Language; Contact

14.1 Governing law. These Purchase Terms are governed by the laws of the United Arab Emirates.

14.2 Language. An Arabic version may be provided. If there is a conflict, the Arabic text prevails.

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